



Covid press release July 31, 2020

To remain up to date and compliant with the Governor's new order starting August 1st, **masks will be a requirement prior to entering our facility.** It is important for those entering TTK9 to know that we did not make this order, however, as a business we must enforce it. We appreciate your loyalty and patience as we keep learning and growing as we go through this. We are in this together.

We continue to work diligently to help ensure the safety of our clients, their dogs, and all our families during our training sessions. The following protocol was put into effect May 26th, 2020 and continues to evolve to meet current needs and scientific evidence for best practices set forth by our government.

- Mask requirements will follow current governors orders. Should you need to a mask, we will have limited supplies available at \$1 each (cash ONLY). Please be advised that enforcing face masks is NOT the duty of TTK9 clients & it will be handled by our own staff.
- We have a LARGE building & maintain very tiny class sizes to ensure social distancing. *TTK9 had a 6'+ distance rule even before covid! Dogs need space from other dogs.
- We operate at 25% capacity. **To comply with these regulations we can only allow one handler per dog in the building.** *Note that we do NOT allow changing of handlers, for safety reasons.
- We will utilize 3 entrances/exits to help eliminate "choke points" and decrease exposure risk.
- If a dog is handled by someone from a different household, hand sanitizer will be used.
- All commonly used surfaces, such as door handles, crate handles, & ring gates, will be wiped down regularly with disinfecting wipes.
- Hand sanitizer will be made readily available in numerous areas of the facility.
- We have changed to a no-touch paper towel dispenser in the bathroom.
- If you or anyone in your household has been or think you may have been exposed to someone that has tested positive for COVID-19, if you or anyone in your household has a fever, or if you or anyone in your household feel unwell, you must stay home & contact your instructor.
- Should a shutdown or other event force us to close, all classes will be brought online & supported with video, text, and zoom meetings at the same time as your regularly scheduled class.

Participants are fully aware of and **assumes their OWN risk & liability** of catching covid. This means:

- 1) It is your obligation to make your exposure known to TTK9 staff & follow isolation protocol.
- 2) You are responsible for re-signing up & paying for a future class, should you wish to continue training at a later date. We are NOT able to absorb everyone's PERSONAL covid risk by offering transfers. When signing you for a class you are reserving your spot so that it cannot be given away to someone else during your allotted time. We are not responsible for your inability to come to class because you came in contact with covid.

The restrictions caused by the pandemic are still ongoing and constantly changing. Please know that if any changes to this current plan need to happen, we will do our best to notify you as soon as possible.

